



Visitor Regulations

(Status: 27 April 2018)

Dear Visitor,

We are glad to have you as a visitor at the Gusen Memorial. Please support us in our task of protecting this site by observing the following Visitor Regulations. By visiting the Gusen Memorial you are acknowledging the rules in place on the site.

Preamble

The Gusen concentration camp was a site of suffering and death for thousands of people during the National Socialist dictatorship. For the purpose of preserving the dignity of the site, and to increase overall security, there is a need for binding regulations for all visitors, which shall be valid on the entire area of the Memorial. You acknowledge these Regulations when entering the Memorial.

General Safety Information

Please be aware before entering the historic site that you should behave and move carefully and prudently throughout the grounds.

Safety measures are in place in the areas that are accessible to the public, but there are still uneven surfaces and trip hazards, steep stairs, raised areas with low railings or no railings at all, areas without fences etc., both indoors and outdoors. You therefore enter the Memorial at your own risk.

We ask you not to leave the marked paths or to walk on the grass. Please also note that there is little or no clearing of snow and ice on paths and external areas during the winter months.

Visitors are advised to wear appropriate shoes and, if applicable, to use walking aids so that they can move carefully and prudently around the site.

General Rules of Conduct

- o Please behave and dress in a way that befits the dignity of a memorial site.
- o Visiting the Memorial and the museum is only recommended for persons aged 14 and over. Responsibility for children and juveniles during visits lies with the adults accompanying them. Parents are liable for their children.
- o Noise disturbance is to be avoided! Megaphones or other voice amplification products are not allowed.
- o There is an ashtray in front of the Visitor Centre. This is the only place where smoking is permitted.
- o Please ensure that you do not soil or damage anything.
- o Use of sports or exercise equipment is not allowed.

Dogs

Dogs are not permitted on the site. Exceptions are guide dogs and companion dogs, which must be labelled accordingly.

The following is only permitted with the approval of the management of the Memorial

- o any form of commercial or journalistic film or video recording
- o distributing printed matter of any kind
- o surveys or questionnaires of visitors and staff
- o bringing and displaying placards or posters
- o events, independent memorial ceremonies, demonstrations or musical or artistic performances

Our employees have been instructed to enforce these rules for visiting the Memorial. They are authorized to issue behaviour orders. Anyone who does not comply with one of these may be told to leave the site. Non-compliance with the Rules of Conduct or instructions issued by staff may result in a visiting ban. In this event, any fees paid will not be refunded.

We kindly ask for your attention and understanding!
The management of the Mauthausen Memorial